



Mobile Solutions for Housing Contractor

With mobile working becoming more commonplace organisations are quickly realising that services delivered via mobile devices are among the few technologies that are truly capable of transforming how services are delivered. As such there are a number of reasons why organisations should consider mobile working.

Mobile workers using handhelds devices for real time service delivery has distinct efficiency advantages, these include; reduction in information duplication, productivity is increased since workers do not need to return to the office to re-enter information and delivery of services is on the front line, where it really matters.

Mobile computing provides many benefits to our customers, enabling staff to carry out day-to-day duties remotely either from home or an on-site location.

Contractor

The mobile contractor module has been developed in conjunction with Capita's integrated Contractor Management product and brings the following advantages:

- Operatives receive their jobs via the mobile device, no need to visit the depot
- Jobs with appointments can easily be viewed
- The organisation decides how the operatives receive their work, one at a time or as scheduled
- On-site variations to jobs can be recorded quickly and easily
- The operative becomes truly mobile as the application can allow the user to issue stores from their vehicle to a job.

About Capita Mobile Solutions

Capita Mobile Solutions offers a range of software applications to support remote and field-based workers. Our solutions provide the catalyst to help local authorities transform service delivery whilst realising efficiencies and improving productivity. Understanding the mobile world is at the core of our business and we apply our extensive knowledge of back-office processes to develop robust, reliable and secure solutions to mobilise your workforce.

Having initially specialised in the development of applications for Revenues, Benefits, Housing and Education, Capita Mobile Solutions' portfolio now also includes the ability to mobilise any application customers may wish to access in the field, thus providing a truly corporate solution, in addition to incorporating a range of services for business consultancy, support and managed services.