



Allocations

The Academy Allocations module incorporates all the features required to effectively manage housing and transfer registers, shortlist applicants for available properties against definable policies and manage the offer process through to the re-letting of a property and establishment of a tenancy and rent account.

Using information that may already be available through the core person database, an applicant's circumstances may be recorded and used to prioritise their application according to one or many policies, user-definable within the system. This feature makes the Academy system an ideal solution for those wishing to host a common housing register with partner housing providers.

Summary of Features

Applications

Applicants are registered on the system where their circumstances are recorded to enable the allocation of points for the organisation's banding policy to be followed. Preferences such as number of bedrooms, property type, required areas and special facilities are added to applications.

The progress of applications is easily monitored using the *application action history* which records all actions taken on the application, both system-defined and user-defined.

Policies

Academy Housing has a flexible housing register facility with user-definable codes which can cater for many different policies and types of waiting list, including points, banding, data based and category based schemes.

There is a nomination facility for offering properties not held on the property database.

Searches

There are extensive search facilities using a wide range of search criteria. Void properties can also be searched for against applicant requirements.

Shortlisting

There is a comprehensive matching of applicants to property facilities. Shortlists can be run against properties held on the database as well as for housing partners whose properties are not recorded on the database.

Historic shortlists can be reconstructed to answer queries.

Benefits

- Flexible housing register facility with user-definable codes
- Fully integrated with the core system and other modules
- Seamless progression from creating an application through to shortlist, offering a property and tenancy and account creation
- Caters for different policy types
- Nomination facility for offering properties not held on the property database
- Comprehensive matching of applicant requirements to property facilities
- Mutual exchange wizard facilitates matching and progression.