

CAPITA

Capita Housing Conference 2010

The Next Decade of Social Housing | The Rise of Tenant Consumerism 8-9 July, Stratford-upon-Avon

With Capita and OPENHousing continuing to go from strength to strength, this Conference takes the opportunity to demonstrate how, together we are all building a stronger housing future.

Join us for the second annual Capita Housing Conference, an exclusive event for customers of Capita Housing and OPENHousing software suites.

A two day conference tailored to the social housing sector; day one of the Conference has been designed to provide thought provoking and engaging sessions, allowing you to network with key players from the social housing sector, share best practice with fellow customers, and meet with other software exhibitors. Day two is dedicated to our interactive User and Focus Groups. As always, Capita staff will be on hand throughout to discuss any requirements or queries you may have.

You will also have the opportunity to let your hair down in style at the evening entertainment with a great British summer BBQ and games!

Programme* day one - 8 July 2010

09:00 - 10:00	Registration, exhibition and networking	
10:00 - 10:30	Welcome and introduction to the Capita Housing Conference 2010 Wayne Hemingway Chairman, Building for Life	
10:30 - 11:15	"Housing in Public Policy: the Case for Integration and Outcomes" Gill Leng Director, GLSH Limited	
11:15 - 11:45	Refreshments, exhibition and networking	
11:45 - 12:30 <i>Delegates to select one session</i>	"Putting the Tenant at the Heart of Future Housing Provision – The Rise of Social Housing Requirements" Domini Gunn Lead Housing Inspector, The Audit Commission	"The Future of Digital Engagement" David Bishop Product Specialist, Microsoft
12:30 - 13:15	"Community and Place Shaping" Wayne Hemingway Chairman, Building for Life	
13:15 - 14:15	Lunch, exhibition and networking	
14:15 - 15:15	Panel debate: "The Changing Face of Supported Housing" <ul style="list-style-type: none"> • Chairperson, Martin Hilditch - Assistant Editor, Inside Housing • John Puzey, Director, Shelter Cymru • Rachael Byrne, Executive Director, Care and Support, Home Group • Domini Gunn, Lead Housing Inspector, The Audit Commission • Michelle Read - Chief Executive, Tenant Participation Advisory Service 	
15:15 - 15:45	Refreshments, exhibition and networking	

Day one continued on next page...

Day one continued:

15:45 - 16:15 <i>Delegates to select one session</i>	"Smart Spending" Paul Field and Mel Ellam Sandwell Homes Limited	"Online Services" David Block Magna Housing	"How to Improve Efficiency Through the Use of Capita Software" John Wallace	"Adding Value to Service Delivery through Content Management" Nick Atkins Open Text
16:15 - 17:15	Nick Hewer Right-hand man to Lord Sugar on the BBC's The Apprentice			
17:15 - 17:30	Close of day one Wayne Hemingway Chairman, Building for Life			
From 19:00	Drinks reception			
20:00 - 0:00	Dinner and dancing			

Programme* day two - 9 July 2010

09:00 - 10:00	Registration, exhibition and networking			
10:00 - 12:30 <i>Delegates to select one session</i>	Product session: Capita Housing		Product session: OPENHousing	
12:30 - 13:30	"Together Building a Stronger Housing Future" The Capita Team			
13:30 - 14:15	Lunch, exhibition and networking			
14:15 - 14:30	Announcement of the results of the "Together Building a Stronger Housing Future"			
14:30 - 17:00 <i>Delegates to select one session</i>	User Group: Capita Housing	User Group: OPEN Contractor	OPENHousing – tips and tricks for getting the best out of your OPENHousing system	
Close of conference				

To book your place, either contact your account manager or visit our website: www.capita-software.co.uk

Programme* subject to change

Thank you to our sponsors:

