

Suppliers	Software Application Solutions					
	Bespoke Applications Lot 1	Customer/Citizen Relationship Management and Case Management Solutions Lot 2	Document and Records Management Solutions Lot 3	HR, Finance, Procurement, Transactions Management and ERP Solutions Lot 4	Information Management Applications Lot 5	Web Design and Content Management Services Lot 6
Accenture	✓	✓	✓	✓	✓	✓
BancTec Ltd			✓			
Bramble.cc Ltd		✓	✓			✓
CACI Ltd	✓				✓	
Capgemini UK plc	✓	✓	✓	✓	✓	✓
Capita Business Services	✓			✓		
Connect Internet Solutions Ltd						✓
Deloitte LLP	✓		✓	✓	✓	✓
Detica Ltd	✓	✓			✓	✓
Fujitsu Services Ltd	✓	✓	✓	✓	✓	✓
Hitachi Consulting			✓	✓		
HP Enterprise Services		✓	✓	✓		
IBM United Kingdom Ltd		✓		✓		
IPL Information Processing Ltd	✓				✓	
Kainos Software Ltd			✓			
Methods Consulting				✓		✓
Mouchel Management Consulting Ltd	✓	✓	✓	✓	✓	✓
Northgate Information Solutions (UK) Ltd	✓	✓	✓		✓	
Reading Room						✓
SciSys UK Ltd		✓			✓	

framework agreement expires 16/12/2011

find out more

contact us

To find out how Buying Solutions can help your organisation to maximise procurement efficiency and value for money, please call our customer service desk on 0345 410 2222

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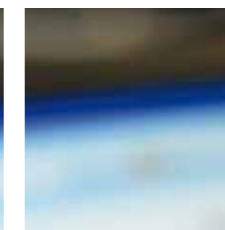
about us

Buying Solutions is the national procurement partner for UK public services. We are an executive agency of the Office of Government Commerce in the Treasury.

We have extensive expertise in procurement, with over 500,000 products and services delivered through over 1500 suppliers in ICT, eCommerce, Property & Office Solutions, Energy, Travel & Fleet and Professional Services.

Our EU-compliant, benchmarked framework agreements and other procurement arrangements enable organisations to deliver improved value for money in their commercial activities. We also provide expertise and professional support to our customers.

software application solutions



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welcome

The Software Application Solutions framework agreement offers a convenient means for procuring the software solutions and services that enable public bodies to operate effectively. The framework agreement can be used for end-to-end projects or multiple components of a solution.

Software solutions provide not only the capability for organisations to carry out their roles and meet some of the challenges faced by public sector, but also the potential to achieve long term savings through activities and solutions such as:

- Managing documents and case loads electronically
- Websites that ensure the public can reach important information with ease
- Business intelligence solutions that combine valuable information held within existing systems enabling the streamlining of processes and communications – improving both efficiency and effectiveness

Solutions do not have to be complete new-build systems. For example the best value solution could be the customisation of existing software to suit a specific need.

Sourcing the right supplier however can be a lengthy and expensive process. For your benefit we've already evaluated capability of all suppliers on our framework agreements. To save you even more time, our framework agreements are developed in line with the rigorous Official Journal of the European Union (OJEU) tender process.

It means you can enjoy a convenient route to quality, EU-compliant suppliers at a competitive price.

what we offer

The Software Solutions framework agreement comprises six Lots, each with its own choice of suppliers offering software application solutions for your organisation.

All Lots provide access to complete end-to-end solutions, a combination of elements of a solution or tailoring of existing software and can include the provision of goods and services as part of the wider requirement.

All Lots can include (but are not limited to) the following elements:

- Suitable solution identification
- Solutions design and development
- Implementation
- Data migration
- Hosting
- Integration with existing systems
- User training
- Maintenance
- Configuring/tailoring existing software

Lot 1 Bespoke Applications

Services in this wide-ranging Lot cover a vast number of software solution requirements.

Examples of the type of solutions customers can access under this Lot include (but are in no way limited to):

- Asset management
- Audit solutions
- Monitoring and reporting solutions
- Risk/issue management solutions
- Transport related solutions

Lot 2 Customer/Citizen Relationship Management and Case Management Solutions

Increasing importance is placed on the public sector being able to accurately and sensitively manage its contacts and provide the public with a good customer service. Disorganised or out of date customer or case information can have a lasting adverse impact on the effectiveness of a public body – whether that body's customers are the population of a local authority, the clients of a social or housing trust or UK businesses.

This Lot provides access to suppliers who can help either design effective solutions or amend your existing software to better serve your situation and, more importantly, your customers'.

Also included in this Lot is the provision of call and contact centres and similar operational services where required.

Lot 3 Document & Records Management Solutions

In one way or another, documents and records are the lifeblood of an organisation. As such, the importance of having the capability to effectively store, accurately track and speedily retrieve such items should not be undervalued.

This Lot contains suppliers who can provide solutions to help the public sector keep and retrieve accurate records in the most efficient way.

Such solutions can include (but are in no way limited to):

- Creation of electronic documents including scanning, templates and automatic population
- Storage of electronic documents
- Tracking document versions and movement
- Retrieval of documents

Lot 4 HR, Finance, Procurement, Transactions Management and ERP Solutions

Efficient and effective internal systems are key to any organisation. The security of having these effective systems in place provides organisations with a solid base from which to fulfil their role in public services.

The solutions provided under this Lot can improve efficiency by automating these functions, or by integrating and consolidating the data and processes of an organisation into a single system.

Suppliers under Lot 4 provide software and services to either identify, design and build these cornerstones of your organisation; or simply to enhance your current performance by improving existing systems.

Customers can access either fully integrated HR and finance systems or elements of them under this Lot.

Lot 5 Information Management Applications

It has long been recognised that public bodies would become more effective in the provision of services if they better managed and made use of the information they already hold. For example, in various systems such as finance, patient, supplier or customer databases, tax records, accident/crime/health statistics and many more.

Software solutions to all aspects of information management can be accessed via Lot 5.

Examples of services in this Lot include (but are not limited to):

- Development of innovative and usable interfaces
- Data governance
- Data analysis
- Data architecture
- Data modelling
- Data management
- Data security
- Data warehousing
- Business intelligence

Lot 6 Web Design and Content Management Services

A public sector website is, in many cases, the route to access public services – whether it is being used to locate contact details, information on provision of services or as a funnel to access online applications.

A badly designed and managed website is often met with frustration and confusion by end users who expect public bodies to make information easily accessible.

A well designed, up to date and easy to navigate website can improve end users' knowledge and save both public bodies and those end users time and money.

Lot 6 provides web design and content management services for either new websites or amendment of existing ones.

Note - This Lot applies to the design elements of the website only and excludes any application development.

benefits

Saving you time, money and effort

Buying Solutions is the smart choice for public sector procurement. As a public sector organisation we can provide you with measurable cost savings and better procurement solutions.

Sourcing through the Software Application Solutions framework agreement offers you many key benefits:

- Full compliance with EU procurement rules
- Savings in time, resource and money
- Market-tested suppliers
- Clear audit trail for buyers
- Pre-tendered contract terms and conditions
- Advice and guidance on using the framework agreement, best practice and specific contract issues
- Online catalogue of services